



## Certificate of Publication

This certifies that the research paper entitled **“Analysis Of The Influence Of Health Service Quality, Facilities And Infrastructure, And Administrative Convenience On The Loyalty Of BPJS Kesehatan Patients In Inpatient Care With Patient Satisfaction As An Intervening Variable: A Case Study At Yadika Pondok Bambu Hospital”** authored by **“Steffanus Sumarsono”** was reviewed by experts in this research area and accepted by the board of “Quest Journals Publication” which has published in **“Quest Journal of Medical and Dental Science Research”**, ISSN (Online): 2394-076X, ISSN (Print): 2394-0751, Volume-12, Issue-2, Page No.: 31-41, [2025].

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