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This certifies that the research paper entitled “**Creating Customer Satisfaction and Loyalty with Price, Product Quality and Service Quality (Case Study at Mcdonald's Customer)**” authored by “**Ali Akbar Anggara**” was reviewed by experts in this research area and accepted by the board of “Quest Journals Publication” which has published in “**Quest Journal of Research in Business and Management**”, ISSN (Online): 2347-3002, Volume-12, Issue-1, Page No.: 37-43, [2024].

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