



Certificate of Publication

This certifies that the research paper entitled "**The Influence of Service Quality and Patient Satisfaction on Patient Loyalty at Hospitals in Ternate City**" authored by "**Ansar**" was reviewed by experts in this research area and accepted by the board of "Quest Journals Publication" which has published in "**Quest Journal of Research in Business and Management**", ISSN (Online): 2347-3002, Volume-13, Issue-10, Page No.: 01-06, [(October - 2025)].

Article is available online at <http://www.questjournals.org/jrbm/archive.html>

Impact Factor of the Journal is : 5.89 Journal is Peer Reviewed Refereed Journal.

You may contact to Journal for any query at quest@editormails.com



Managing Editor
Quest Journals Inc.
Mail id: quest@editormails.com
Website: www.questjournals.org



Certificate of Publication

This certifies that the research paper entitled "**The Influence of Service Quality and Patient Satisfaction on Patient Loyalty at Hospitals in Ternate City**" authored by "**Fatimah Abbas**" was reviewed by experts in this research area and accepted by the board of "Quest Journals Publication" which has published in "**Quest Journal of Research in Business and Management**", ISSN (Online): 2347-3002, Volume-13, Issue-10, Page No.: 01-06, [(October - 2025)].

Article is available online at <http://www.questjournals.org/jrbm/archive.html>

Impact Factor of the Journal is : 5.89 Journal is Peer Reviewed Refereed Journal.

You may contact to Journal for any query at quest@editormails.com



Managing Editor
Quest Journals Inc.
Mail id: quest@editormails.com
Website: www.questjournals.org



Certificate of Publication

This certifies that the research paper entitled "**The Influence of Service Quality and Patient Satisfaction on Patient Loyalty at Hospitals in Ternate City**" authored by "**Mattalatta**" was reviewed by experts in this research area and accepted by the board of "Quest Journals Publication" which has published in "**Quest Journal of Research in Business and Management**", ISSN (Online): 2347-3002, Volume-13, Issue-10, Page No.: 01-06, [(October - 2025)].

Article is available online at <http://www.questjournals.org/jrbm/archive.html>

Impact Factor of the Journal is : 5.89 Journal is Peer Reviewed Refereed Journal.

You may contact to Journal for any query at quest@editormails.com



Managing Editor

Quest Journals Inc.

Mail id: quest@editormails.com

Website: www.questjournals.org



Certificate of Publication

This certifies that the research paper entitled "**The Influence of Service Quality and Patient Satisfaction on Patient Loyalty at Hospitals in Ternate City**" authored by "**Kurniawaty**" was reviewed by experts in this research area and accepted by the board of "Quest Journals Publication" which has published in "**Quest Journal of Research in Business and Management**", ISSN (Online): 2347-3002, Volume-13, Issue-10, Page No.: 01-06, [(October - 2025)].

Article is available online at <http://www.questjournals.org/jrbm/archive.html>

Impact Factor of the Journal is : 5.89 Journal is Peer Reviewed Refereed Journal.

You may contact to Journal for any query at quest@editormails.com



Managing Editor

Quest Journals Inc.

Mail id: quest@editormails.com

Website: www.questjournals.org



Certificate of Publication

This certifies that the research paper entitled "**The Influence of Service Quality and Patient Satisfaction on Patient Loyalty at Hospitals in Ternate City**" authored by "**Abdul Latief**" was reviewed by experts in this research area and accepted by the board of "Quest Journals Publication" which has published in "**Quest Journal of Research in Business and Management**", ISSN (Online): 2347-3002, Volume-13, Issue-10, Page No.: 01-06, [(October - 2025)].

Article is available online at <http://www.questjournals.org/jrbm/archive.html>

Impact Factor of the Journal is : 5.89 Journal is Peer Reviewed Refereed Journal.

You may contact to Journal for any query at quest@editormails.com



Managing Editor

Quest Journals Inc.

Mail id: quest@editormails.com

Website: www.questjournals.org



Certificate of Publication

This certifies that the research paper entitled "**The Influence of Service Quality and Patient Satisfaction on Patient Loyalty at Hospitals in Ternate City**" authored by "**STIE AMKOP Makassar**" was reviewed by experts in this research area and accepted by the board of "Quest Journals Publication" which has published in "**Quest Journal of Research in Business and Management**", ISSN (Online): 2347-3002, Volume-13, Issue-10, Page No.: 01-06, [(October - 2025)].

Article is available online at <http://www.questjournals.org/jrbm/archive.html>

Impact Factor of the Journal is : 5.89 Journal is Peer Reviewed Refereed Journal.

You may contact to Journal for any query at quest@editormails.com



Managing Editor

Quest Journals Inc.

Mail id: quest@editormails.com

Website: www.questjournals.org