



## Certificate of Publication

This certifies that the research paper entitled "**Analysis Of The Relationship Between Doctor Service Quality, Product Promotion, Service Pricing, And Operational Systems On Patient Satisfaction Mediated By Patient Trust At Erha Ultimate Pondok Indah Mall 2**" authored by "**Benny Hadipramono Djoyo Koesoemo**" was reviewed by experts in this research area and accepted by the board of "Quest Journals Publication" which has published in "**Quest Journal of Research in Business and Management**", ISSN (Online): 2347-3002, Volume-13, Issue-2, Page No.: 15-20, [2025].

Article is available online at <http://www.questjournals.org/jrbm/archive.html>

Impact Factor of the Journal is : 5.89 Journal is Peer Reviewed Refereed Journal.

You may contact to Journal for any query at [quest@editormails.com](mailto:quest@editormails.com)



Managing Editor

Quest Journals Inc.

Mail id: [quest@editormails.com](mailto:quest@editormails.com)

Website: [www.questjournals.org](http://www.questjournals.org)



## Certificate of Publication

This certifies that the research paper entitled "**Analysis Of The Relationship Between Doctor Service Quality, Product Promotion, Service Pricing, And Operational Systems On Patient Satisfaction Mediated By Patient Trust At Erha Ultimate Pondok Indah Mall 2**" authored by "**Fushen**" was reviewed by experts in this research area and accepted by the board of "Quest Journals Publication" which has published in "**Quest Journal of Research in Business and Management**", ISSN (Online): 2347-3002, Volume-13, Issue-2, Page No.: 15-20, [2025].

Article is available online at <http://www.questjournals.org/jrbm/archive.html>

Impact Factor of the Journal is : 5.89 Journal is Peer Reviewed Refereed Journal.

You may contact to Journal for any query at [quest@editormails.com](mailto:quest@editormails.com)



Managing Editor

Quest Journals Inc.

Mail id: [quest@editormails.com](mailto:quest@editormails.com)

Website: [www.questjournals.org](http://www.questjournals.org)



## Certificate of Publication

This certifies that the research paper entitled "**Analysis Of The Relationship Between Doctor Service Quality, Product Promotion, Service Pricing, And Operational Systems On Patient Satisfaction Mediated By Patient Trust At Erha Ultimate Pondok Indah Mall 2**" authored by "**Noviarti**" was reviewed by experts in this research area and accepted by the board of "Quest Journals Publication" which has published in "**Quest Journal of Research in Business and Management**", ISSN (Online): 2347-3002, Volume-13, Issue-2, Page No.: 15-20, [2025].

Article is available online at <http://www.questjournals.org/jrbm/archive.html>

Impact Factor of the Journal is : 5.89 Journal is Peer Reviewed Refereed Journal.

You may contact to Journal for any query at [quest@editormails.com](mailto:quest@editormails.com)



Managing Editor

Quest Journals Inc.

Mail id: [quest@editormails.com](mailto:quest@editormails.com)

Website: [www.questjournals.org](http://www.questjournals.org)