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This certifies that the research paper entitled "The Impact of Service Quality and Brand Image on Customer Loyalty among Shopee Application Users at the Faculty of Psychology, University of North Sumatra" authored by "Hary Tarigan" was reviewed by experts in this research area and accepted by the board of "Quest Journals Publication" which has published in "Quest Journal of Research in Humanities and Social Science", ISSN (Online): 2321-9467, Volume-12, Issue-6, Page No. 114-118, [2024].

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